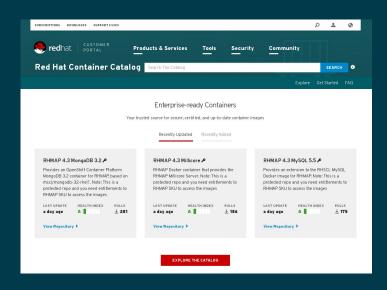
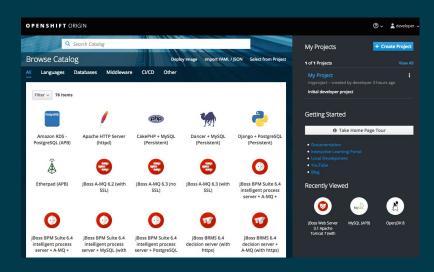


Dirk Herrmann (Former Product Owner RHCC) Product Manager OpenShift Bonn, April 24th 2018

RHCC is NOT OpenShift Service Catalog (yet?)





https://access.redhat.com/containers/

Part of OpenShift Container Platform

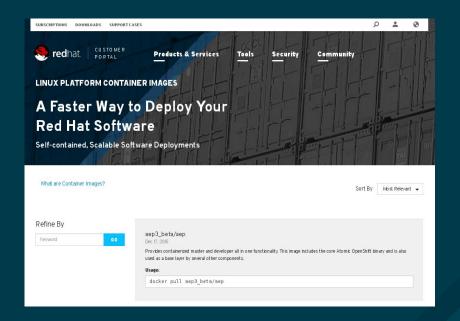


The Customer Challenge

When we compared the customer challenge with where we were

It's quick and easy to pull a Linux container image from a public registry and get started.

In fact, too easy. There can be an explosion of different distributions, architectures, performance and security characteristics in different images.





Questions we asked ourselves

- Do we provide sufficient guidance to search for a particular image?
- Do we provide sufficient data to evaluate an image based on different criteria?
- Do we provide sufficient information how to consume an image depending on the container runtime or container management platform?
- Do we bring together existing, valuable assets and show them side-by-side with their corresponding container images?
- Assuming that container images are static content bundles, how we can make clear which image versions is affected by critical security vulnerabilities?



Red Hat Registry Stats

- 544 repositories
- 5,609 images
- 1+ TB storage



Red Hat Security Statistics 2016

- 97 critical RHSA
- 286 important RHSA
- 100% fixed in <1d *



Red Hat Customer Portal Stats 2016

- 13,100,00 visitors
- 2,400,000 searches
- 108,300,000 views



- Cross-team effort of 10 teams across 4 organizations
- Design driven approach focusing on end customer user experience

CONTAINER CATALOG

- Container Health Index
- Extensive Image Metadata
- Image Documentation
- Image Advisories



^{* 100%} of critical security flaws in RHEL have been fixed in less than one day: https://access.redhat.com/blogs/766093/posts/2957221



Vision

Our vision is to help developers, architects, and IT operations realize the full potential of containers by transforming the way container-based applications are built, delivered, and consumed

Explore & Search

Evaluate & Select

Consume & Distribute

Use & Maintain

Mission

Our mission is to provide customers and partners with the best experience when delivering and consuming container-based applications. This includes the right information and guidance to make intelligent decisions about which container images to consume



RHCC Mission Statement - 3 Focus Areas

- Metadata
- **User Experience**
- **Users / Persona**

- Provide as much as possible **relevant** metadata
- Focus on human readable and actionable metadata
- Provide an intuitive UI supporting target use cases
- Focus on relevant user journeys (UX) and UI design

Dirk Herrmann, Product Manager OpenShift

- Support different target persona
- Focus on high value and existing USPs (differentiate)







Joe Architect

I want to explore what's inside the Red Hat Container Catalog
I want to search for a product and see all images belonging to it

Explore & Search

Evaluate & Select

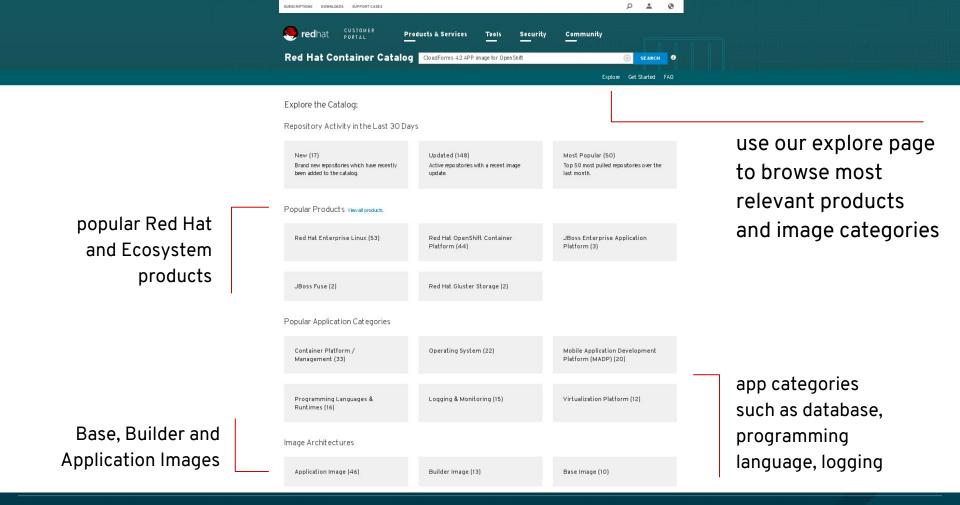
Consume & Distribute

Use & Maintain

I'm searching for a database container image
I'm searching for Red Hat Enterprise Linux base image

Jane Developer

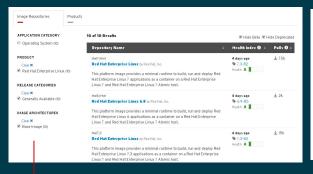


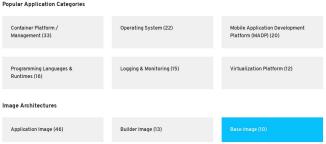






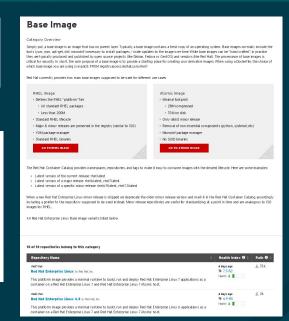
I'm looking for a base image, what are my options?





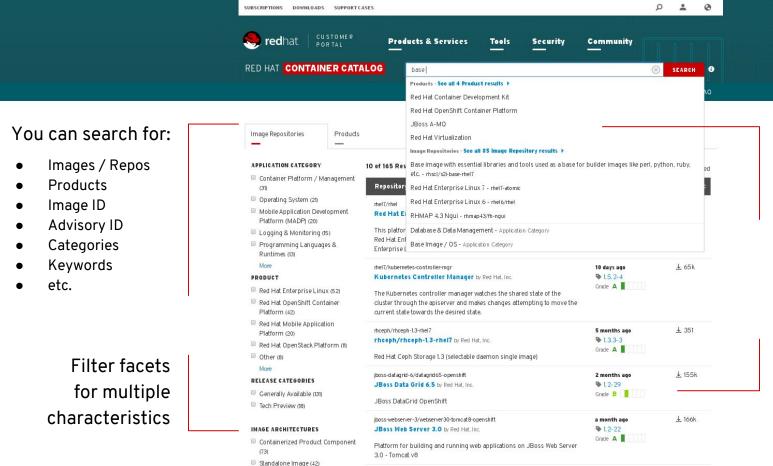
use the Base Images filter on search page

or use Base Images tile on explore page



to find our Red Hat base images





rhscl/nodejs-4-rhel7

Node.js 4 by Red Hat, Inc.

Type-ahead contains products, repositories and app categories

Search results with key data

Builder Image (11)

Base Image (9)

± 198k

9 days ago

4-11.15





Joe Architect

I want to see the key characteristics of an image. Is there documentation available around an image?

Explore & Search

Evaluate & Select

Consume & Distribute

Use & Maintain

What are the environment variables defined inside the image? I would like to learn how this images has been built. Jane Developer





Documentation

Tags

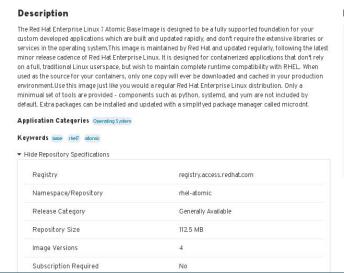
RHEL Atomic Base Image

Get this image

Overview

Tech Details

overview page shows most relevant repository and latest image version data





additional tabs for consumption guidance, further technical details, surrounding documentation and tag index





Joe Architect

I want to learn more how to consume and use this image.

Do I need a subscription or license to pull it?

Explore & Search

2 Evaluate & Select

Consume & Distribute

Use & Maintain

I want to pull this image, what do I need to do?

I'm using Red Hat Satellite 6, how can I sync the repository?



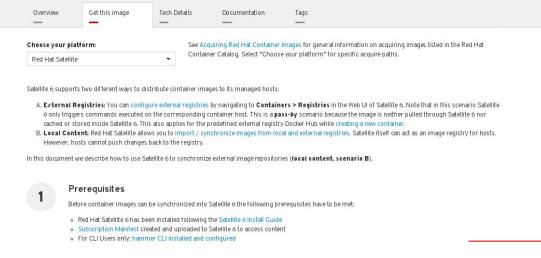




RHEL Atomic Base Image

by Red Hat, Inc. | in Product Red Hat Enterprise Linux | registry.access.redhat.com/rhel-atomic | Updated 11 days ago % 7.3-15 : Freshness A

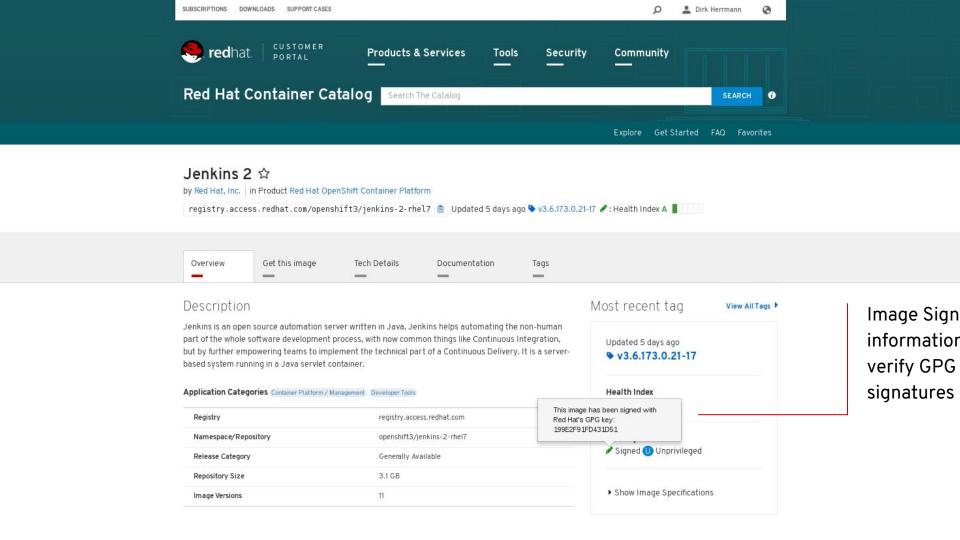
consumption guidance for different container runtime env's and registries

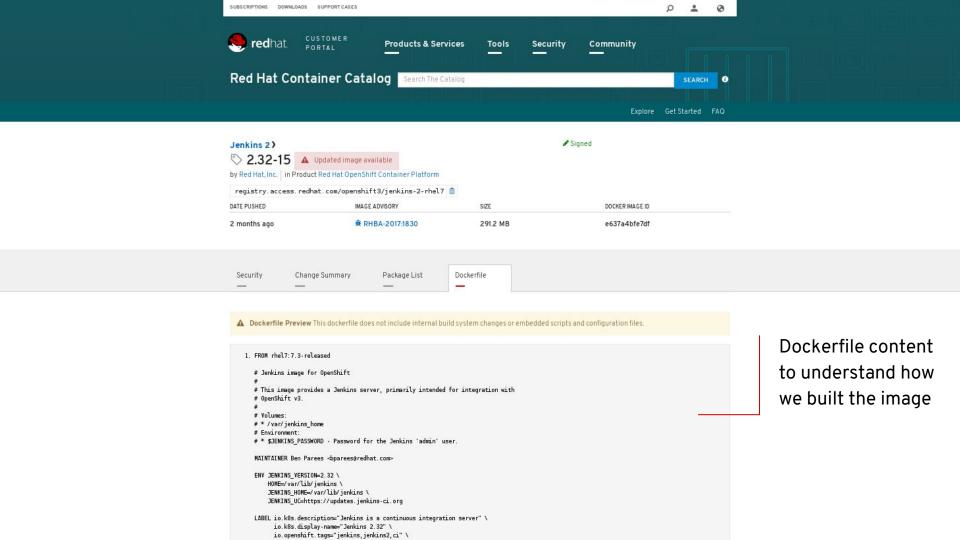


consumption details including copyable command lines

Creating a Custom Product







RED HAT CONTAINER HEALTH INDEX



Questions we asked ourselves

- How customers know which images are outdated?
- How can complex security information simplified in a way that even non-security experts can easily understand if the image health is good or bad?
- How do customers know which updates are available (both content (pet container use case) and image level)?
- How customers can verify that we are updating our images on a regular basis and in case of relevant (security) events?
- How can provide all relevant information around an update including the Red Hat advisory, content diff, timestamps and other relevant data?



Red Hat Registry Stats

- 544 repositories
- 5,609 images
- 1.594,682 RPMs



images are static content bundles



security issues emerge frequently

health index indicators

age of the image

unapplied updates

Red Hat Security Statistics

- 3672 advisories
- 5075 unique CVEs
- 2016: 97 crit RHSA



Developed as a **cross-team effort** leveraging Red Hat's Security expertise

Single item status (grade A-F) as an aggregated indicator of container health



Leveraging **Red Hat security data** (advisories) for RPMs and images

Actionable scan results (RPM, Image)







Carl Security

I want to see which updates are applicable to an image used by us I want to see an actionable result for applicable security updates

Explore & Search

2 Evaluate & Select

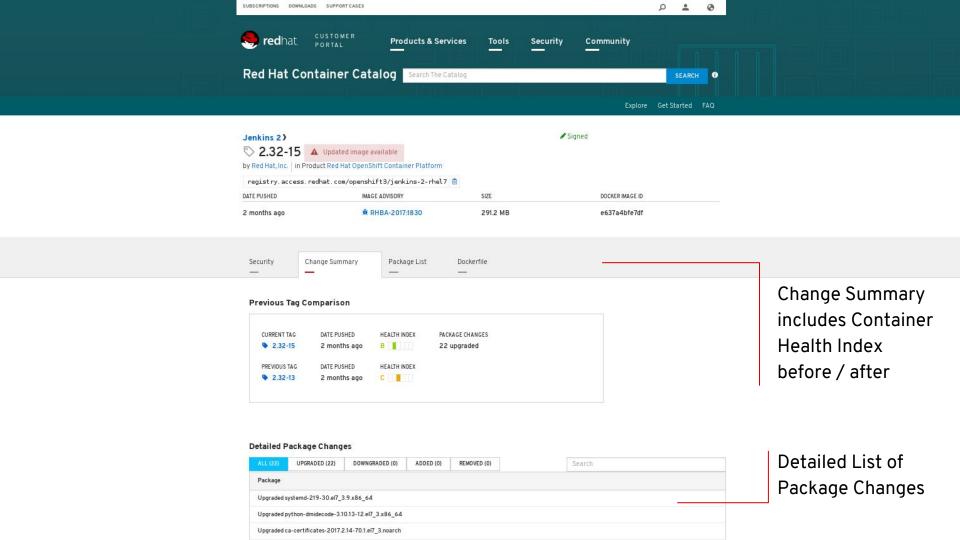
Consume & Distribute

Use & Maintain

I want to get a list of all images associated with an advisory ID I want to see an aggregated and simple freshness description

Jane Developer





What we've done

- Defined high level goals based on Google's OKR model
- Reviewing the existing RH security metadata model (advisories, OVAL, etc.)
- Defined and verified customer journeys and priorities
- Investigated existing tooling (scanners) compared with our needs
- Developed to Container Health Index backend (CVE Engine) and algorithm
- Put initial measurement / reporting in place for all our content
- Initiated several improvements inside our own image factory (auto rebuilds)
- Finally released the Container Health Index at Red Hat Summit '17 (PR)





Red Hat Sets New Standard for Trusted, Enterprise-Grade Containers with Industry's First Container Health Index

MAY 02, 2017

Red Hat extends container in spection and tooling to ISV partner ecosystem; provides customers with enhanced security, reliability and support for deploying Linux containers at scale

BOSTON--(BUSINESS WIRE)-- Red Hat, Inc. (NYSE:RHT), the world's leading provider of open source solutions, today introduced the industry's first Container Health Index, setting a new standard for enterprise-grade Linux containers. Based upon Red Hat's track record of delivering enterprise-grade open source technologies, including the world's leading enterprise Linux platform, the Container Health Index provides the most comprehensive image detail of any enterprise container service. The index grades all of Red Hat's containerized products as well as the Red Hat base layer of containers from certified independent software vendor (ISV) partners, with Red Hat planning to certify containerized products from 20 ISVs within the next 90 days.

While container-based applications have begun moving into production, not all containers are created or maintained equally. Every container starts with a Linux base layer, which





Platform for building and running Node.js 4 applications



list of all image versions inside this repository



Container Health Index history

key version attributes



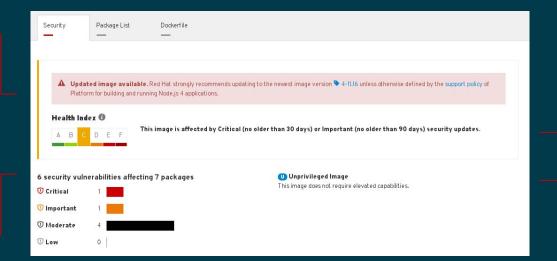


Carl Security

What is the associated risk with the content inside the image?

warning if non-current image version

vulnerabilities by advisory severity



Container Health Index based on applicable security updates and its age

privilege requirements







How can I get rid of those vulnerabilities?



Red Hat advisory severity

CVE ID

content advisory which contains fix

newer image version which contains fix



Ideas of Adding RHCC Features to OpenShift

- Search & explore experience part of OpenShift service catalog
- Container Health Index integration (scanning)
- Multi-content type and dependency information
- Detailed update information (RHCC Errata++ feature)
- Documentation assets incl. custom doc's
- Update notifications and event triggers (rebuild automation)
- RHCC and OpenShift used simultaneously (play store analogy)
- Metadata exposure and sync (Grafeas)
- Interaction with RH web applications (kbase, support cases, etc.)



How you can help / contribute

- File customer support tickets asking for getting RHCC UX into OpenShift
- Soon: customer survey asking for use cases and their importance
 - \circ $\,$ If you're interested please fill out the pre-survey at (link to real survey)
 - http://people.redhat.com/dherrman/rhcc.html
- Later today: workshop and survey around content governance & security (includes content mgt, metadata, signing, scanning and other topics)



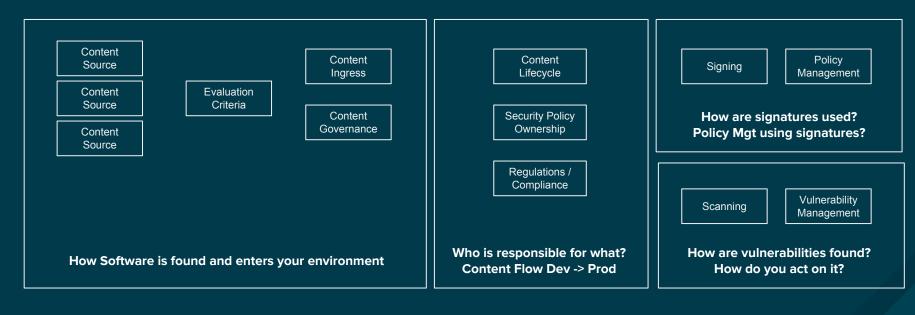
Why we're doing a survey?

- It's all about <u>you</u> your use cases, requirements and priorities
- Security is a broad and complex topics with nearly unlimited options
 - We would like to focus on what really matters to you
- Many customers are asking us for guidance
 - In order to provide guidance it's important to understand the use case.
- The "why what how" paradigm
 - \circ Survey helps us to understand the "why" and the "what" to focus on "how"
 - it ensures that our "how" addresses your "why" and "what"
- We've done plenty of surveys and feedback sessions around RHCC
- Survey is the first step, further follow-up sessions planned (workshops)



Security Survey Structure

Survey Focus on Content Mgt, Signing and Scanning



http://people.redhat.com/dherrman/sec.html





THANK YOU

S+ plus.google.com/+RedHat

facebook.com/redhatinc

in linkedin.com/company/red-hat

twitter.com/RedHat



youtube.com/user/RedHatVideos