

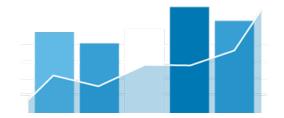


# **About s IT Solutions AT Spardat GmbH**

#### Facts and Figures

# More than just IT – more than 50 years of innovation for Erste Bank and Sparkassen

s IT Solutions AT Spardat GmbH is the Erste Bank and Sparkassen's IT solutions provider in Austria and is responsible for developing, implementing, supporting and servicing IT solutions for banking. Furthermore, s IT Solutions Austria is in charge of Erste Group's data centre operations and on-site technical service in Austria.



#### Facts & Figures

Turnover 2019 EUR 362 m

Employees
31 December 2019: 934

#### Headquarters

s IT Solutions AT Spardat GmbH 1110 Vienna, Geiselbergstraße 21-25

> Tel.: +43 (0)5 0100 - 10400 Fax: +43 (0)5 0100 - 15704

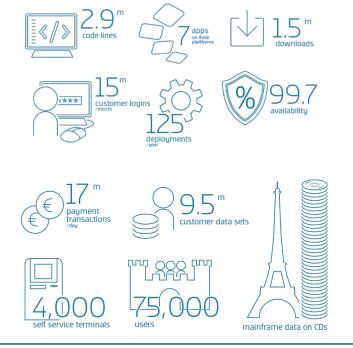
#### Locations

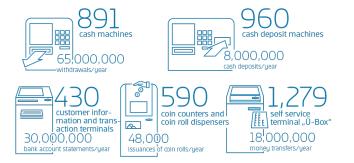
Vienna Graz Innsbruck Linz Salzburg



# **About s IT Solutions AT Spardat GmbH**

#### Facts and Figures





#### More information at:

https://www.s-itsolutions.at/en/core-competencies

https://www.s-itsolutions.at/en/our-products

https://www.s-itsolutions.at/en/our-methods



# The early stages ....

History is the version of past events that people have decided to agree upon Napoleon Bonaparte



#### **Erste Container Platform**

The Beginning



























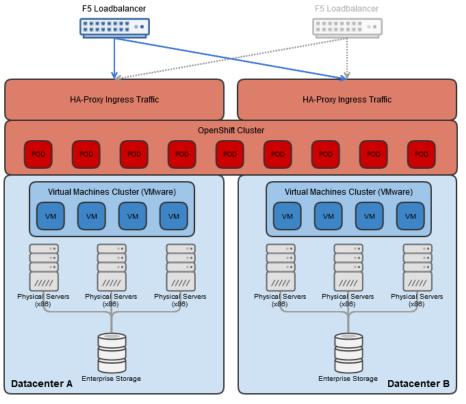
# How does the architecture look like?

Architecture begins where engineering ends.

Walter Gropius

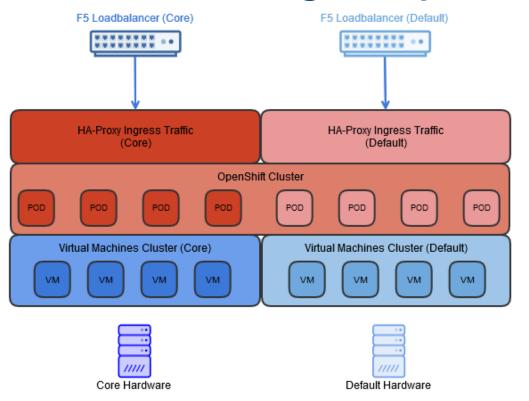


# High level overview of the infrastructure



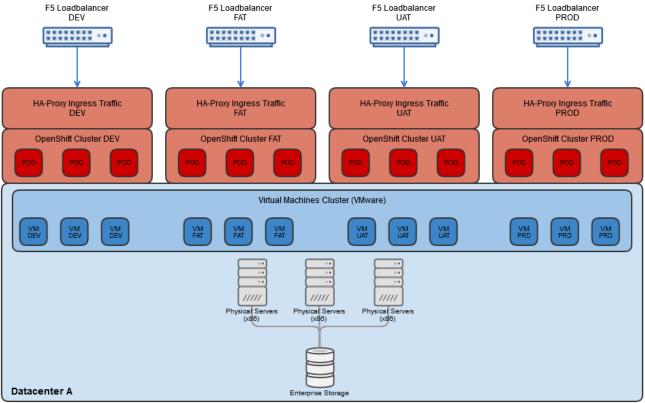


# High level overview of a logical OpenShift cluster





### High level overview of the environments





# How developers use the Platform?

Rockets are cool. There's no getting around that.

Elon Musk



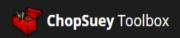
#### **New Tools**



#### Source Repository

The applications source code





#### Image Repository

All the data needed to build the image

Used in OpenShift builds as source



# Config Repository

Environment dependent

#### Templates of:

- DeploymentConfigs
- Routes
- Services
- Secrets
- ConfigMaps
- •



GitLab





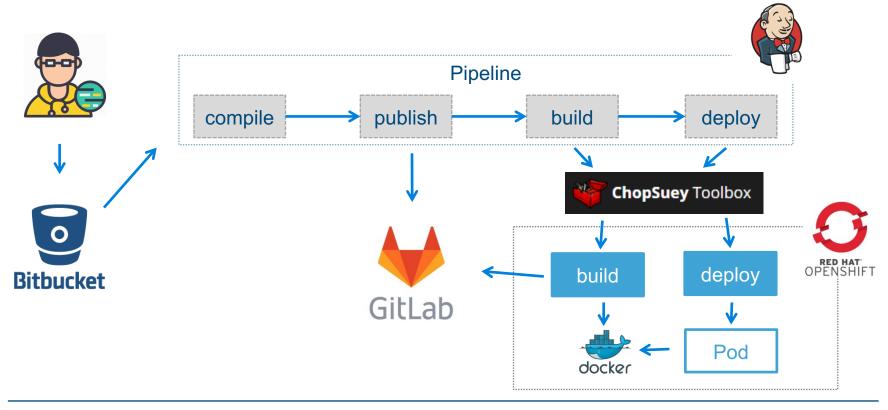


#### **Development Process ChopSuey** Toolbox **PROD FAT DEV** build RED HAT OPENSHIFT build RED HAT OPENSHIFT build RED HAT deploy deploy deploy



**Bitbucket** 

# **Delivery Pipeline**





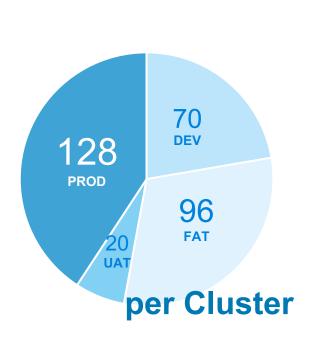
# Some figures?

The secret of getting ahead is getting started.

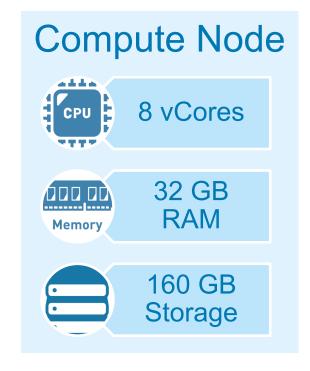
Mark Twain



# **Compute Nodes**

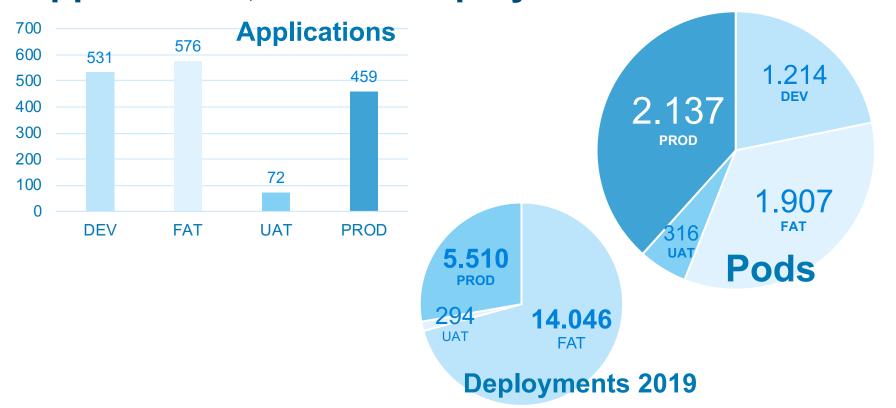


314 overall



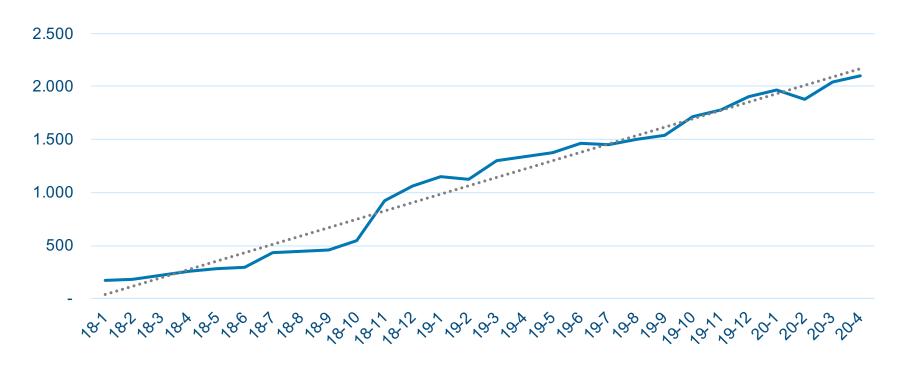


# **Applications, Pods & Deployments**





# **Memory Requested in GB**



<sup>\*)</sup> Requested Memory is the initial memory, a container get's started with. The max. amount of memory an application is allowed to use can be up to twice as high.



# Why we are successfully?

Success is not final, failure is not fatal: it is the courage to continue that counts.

Winston Churchill



#### Reason I



- A cross functional team is responsible for the platform operation and development of new features
  - The platform team consists of members from 4 different departments, ~1/2 from CTO (mainly focusing on ops) and ~1/2 from CIO (mainly focusing on dev)
  - Because of the involvement of CIO developers & software architects, together with CTO platform & ops experts, from the very beginning of the project, the focus was always to support the needs of our developers



#### Reason II



- Developers love the platform
  - They can start working on a new project within minutes
  - They got much more power to control their projects, e.g.: performing deployments on their own, scaling up/down, ...
    - With more power comes more responsibility They do understand this
  - Developer Community
    - We built up a community with >100 members from sIT and EGIT and it's still growing, which meets on a monthly base
    - We also installed ,Coaches' developers with good knowledge about the platform and microservice architecture, they are happy to help their colleagues



#### Reason III



- The platform is extremely stable
  - The platform is productive since 3 years
  - So far there was not one minute outage, neither planned nor unplanned
    - Several OS and OpenShift upgrades have been done, all of them rolling without an outage of the applications running on the platform
  - Software deployments are seamless
    - The platform supports Zero Downtime Deployments, and, if required, seamless rollbacks as well
  - Several hardware (ESX hosts) failures got mitigated completely transparently





#### Reason IV



#### Toolbox

- It's a self-developed tool on top of the OpenShift platform, which integrates perfectly into our internal infrastructure and processes
- Developers mainly work with this tool and hardly ever use the OpenShift UI
- Toolbox supports:
  - Audit conform deployments
  - SSL Certificate management
  - Cost overview for Solution Managers
  - Configuration management between environments
  - Automatic generation of new projects, integration of code repository, generation of CI pipeline for supported frameworks, ...
- Developers can submit feature requests, we put them in our backlog and implement them based on prioritization



# What is on the Roadmap?

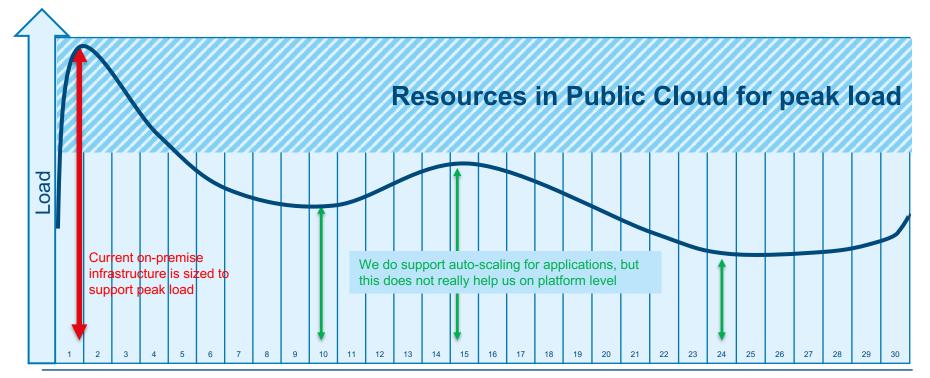
The future influences the present just as much as the past Friedrich Nietzsche





## Roadmap

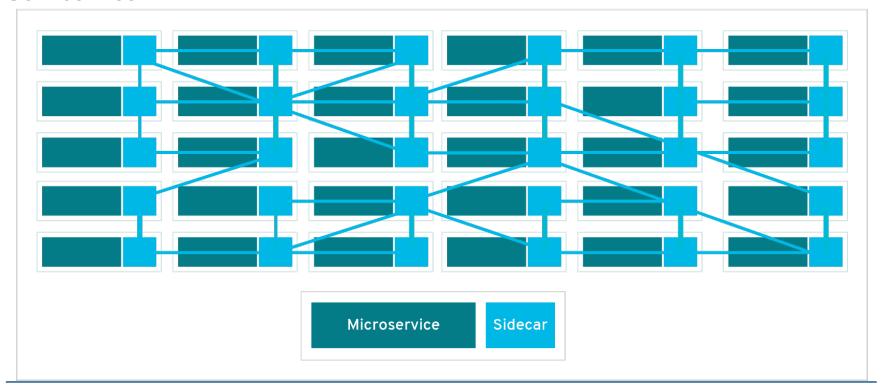
Hybrid Cloud





# Roadmap

Service Mesh





# Questions?

The power to question is the basis of all human progress.

Indira Gandhi

